

## Neon Transformer Installation Guide

**⚠ DANGER!**

**HIGH VOLTAGE**



- ◆ Remove primary power before servicing the sign or transformer in any way.
- ◆ Secondary-Circuit Ground-Fault Protected (SCGFP) transformers will NOT provide protection against electrical shock. Potentially hazardous high voltage can be present.
- ◆ Service and/or installation should only be performed by qualified personnel.
- ◆ Do not assume power is removed from transformer if ground fault trip occurs (the transformer will automatically make 3 attempts within approximately 10 seconds to reset.)
- ◆ Installation must be in total compliance with the National Electrical Code<sup>®</sup>, the requirements of Underwriters Laboratories and applicable local codes.
- ◆ Failure to properly ground this transformer may result in the transformer case and any metal connected to it (enclosure, conduit, sign frame, etc.) to become electrified if a secondary ground fault exists.

**This Neon Transformer is Outdoor Type 2 Non-Weatherproof**  
**INSTALLING the FRANCE P5G-2UE Series Neon Transformers (see installation diagrams on reverse):**

1. Securely mount the transformer in an approved metallic enclosure (transformer can, raceway, sign body, etc.). Run the service
2. wires through conduit into approved enclosure. Connect the line ("hot") service wire (black – 120 volt or red – 277 volt) to the
3. identified positive ("+") terminal or wire (black-120 volt or red-277 volt). Connect the neutral service wire (white) to the identified negative ("-") terminal or wire (white).
4. Bond the service grounding wire (green or bare) to the sign enclosure per UL48 and the National Electrical Code. Electrically connect another wire (green or bare) to this same service ground connection or to a terminal secured to a grounded part of the sign enclosure. Connect the free end of this wire to the identified service ground ("G") terminal on the transformer. (Alternatively, the transformer may be grounded by bonding its baseplate to the sign enclosure. Proper bonding may require the removal of paint from the baseplate at the point of bonding.)
5. Improper grounding can result in electrifying all metal connected to the transformer during a secondary ground fault condition.
6. Run GTO wires from the first neon tubing electrodes through separate conduit, raceway, sign body, etc. to each transformer secondary high voltage bushing. (These wires should be kept as short as possible, but may not exceed 20 feet.)
7. Make sure to securely tighten all service and high voltage output terminal nuts.

**TROUBLESHOOTING a tripped P5G-2UE Series Transformer:**

**⚠ DANGER!** HIGH VOLTAGE - Assure transformer is properly grounded before troubleshooting. (See note 5)

Service Switch does not operate without proper grounding of transformer.

DIAGNOSTIC LED OPERATION	
LED Fault Code	Indicates
Steady ON	Operating normally
Continuous Flashing	In Service Mode
1 - Flash	15 second Diagnostic & Auto Reset Mode
2 - Flash	Secondary Ground Fault with service ground connected
3 - Flash	Secondary Ground Fault when service ground not connected
4 - Flash	Input Voltage exceeds 120% of rated
5 - Flash	Line & Neutral reversed on input connections

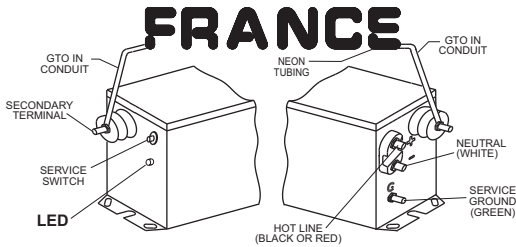
- ◆ Insure the line and neutral service wires are connected properly and are not reversed. Black or red wires should be "hot," while white wires should be neutral. The transformer will never energize the tubing if the line and neutral wires are reversed. If the supply wires appear to be connected properly, the polarity of the service wires themselves may be reversed (i.e. the black or red wire is actually the neutral and the white wire is actually the hot wire).
- ◆ Verify the service grounding wire is actually ground and is properly bonded to the sign enclosure. Verify the transformer's identified service ground ("G") terminal is grounded via wire (or via the transformer mounting plate) to the sign enclosure.
- ◆ Check for excessive leakage currents caused by moisture within or on the sign, tubing installed too close to metal, contaminated insulators or standoffs, or conductive debris such as insects, dirt, etc. between live high voltage sign components and ground.
- ◆ Check for electrical shorts or arcs from live high voltage sign components to ground. To help locate the source of such faults, the Secondary-Circuit Ground-Fault Protection (SCGFP) may be placed in "Service" mode. To activate service mode, momentarily depress the small pushbutton on the end panel of the transformer. While in service mode, power is applied and the SCGFP feature will be disabled for approximately 29 minutes, after which the transformer will return to normal operation. Return to normal operation at any time by removing and reapplying service power or by pressing the service button again. Warning: During Service Mode, no protection against an abnormal arc-induced electrical fire exists.
- ◆ No protection against electrical shock exists during any operational mode.
- ◆ After the source of any fault is removed, the transformer can be reset by removing and reapplying supply power.

# FRANCE

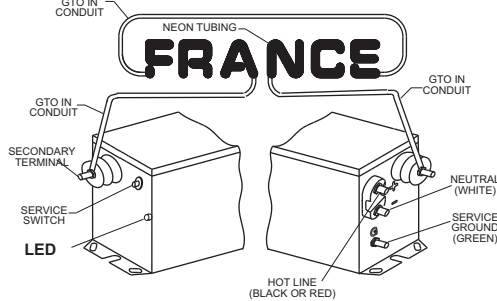
## P5G-2UE Normal Power Factor

### P5G-2UE Series Models - 15030, 15060, 9060

Standard Series Wiring Method



Virtually-Grounded Series Wiring Method

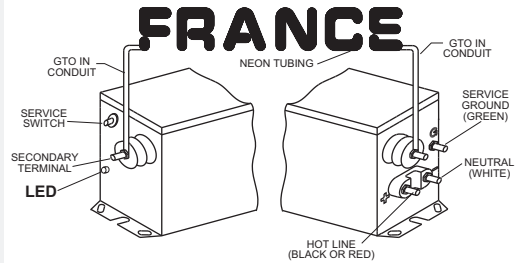


### NEON TRANSFORMER WITH UL2161 COMPLIANT SERVICE SWITCH

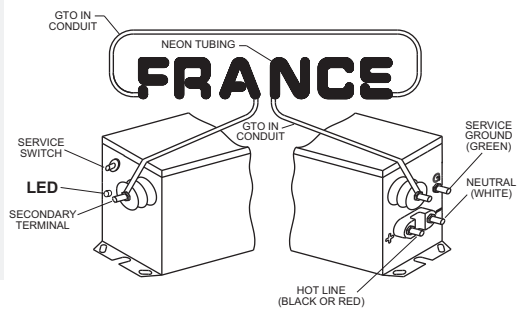
A push button style service switch is located on the end of the case opposite the primary bushing. To activate service mode: while the transformer is on, depress and hold the switch for 1 second and release. The tubing will flash on 3 times to indicate the transformer is in service mode (SCGFP circuit is disabled). The tubing should then remain on. The tube may not light if the tube is broken or shorted. The LED will constantly flash while unit is in service mode. The unit remains in service mode for 29 minutes. After 29 minutes, the unit will return to normal mode. To escape service mode before the 29 minutes has elapsed, depress the service switch and hold for 1 second and release, or turn power off, wait 3 seconds, then turn power on. The unit will restart in normal mode.

### P5G-2UE Series Model - 9030

Standard Series Wiring Method



Virtually-Grounded Series Wiring Method



**P5G-2UE UNITS CAN BE FLASHED AND DIMMED.**

### When will a Secondary-Circuit Ground Fault Protection P5G-2UE Series Transformer NOT trip:

- ◆ Ground faults on the primary (line) side of the transformer. **Secondary-Circuit Ground-Fault Protected Transformers will NOT provide protection against electrical shock.**
- ◆ Series arcs in the sign system (arcs associated with defective tubing interconnections or between sign tubing sections).
- ◆ Breaks in the sign tubing, degassed tubing, or opens in the high voltage connections without a corresponding short or arc to ground.
- ◆ Shorts to an ungrounded metal part within or near a sign.

### Luminous Tube Footage Chart

TUBING DIAMETER	TYPE TUBING	TUBING LENGTH RANGE (feet) <sup>1</sup>		
		15030 P5G-2UE 15060 P5G-2UE	9030 P5G-2UE	9060 P5G-2UE
9 mm	Ne	18 - 32	1 - 18	5 - 18
	Hg <sup>2</sup>	22 - 39	1 - 22	6 - 22
10 mm	Ne	21 - 36	1 - 21	6 - 21
	Hg <sup>2</sup>	25 - 44	1 - 25	7 - 25
11 mm	Ne	24 - 40	1 - 24	7 - 24
	Hg <sup>2</sup>	28 - 48	1 - 28	8 - 28
12 mm	Ne	26 - 45	1 - 26	8 - 26
	Hg <sup>2</sup>	31 - 54	1 - 31	9 - 31
13 mm	Ne	29 - 50	1 - 29	9 - 29
	Hg <sup>2</sup>	33 - 60	1 - 33	10 - 33
14 mm	Ne	30 - 54	1 - 30	9 - 30
	Hg <sup>2</sup>	36 - 64	1 - 36	11 - 36
15 mm	Ne	33 - 60	1 - 33	10 - 33
	Hg <sup>2</sup>	40 - 72	1 - 40	12 - 40
18 mm	Ne	40 - 72	1 - 40	11 - 40
	Hg <sup>2</sup>	45 - 80	1 - 45	14 - 45

<sup>1</sup> Based on average grade.  
<sup>2</sup> All enclosed applications. Exposed and extremely cold climates may require footage be reduced by 10-20%.

NOTE 1: Deduct approximately 1 foot from above figures for each pair of electrodes.  
 NOTE 2: Recommended gas pressure for 10-ft plus lengths. Increase 10% for tube lengths under 10 ft.

The P5G-2UE is a universal transformer: 15kV and 9kV units can be used in place of 30mA or 60mA transformer with the following voltage ratings:

15030: 10000 - 15000 volts  
 15060: 10000 - 15000 volts  
 9030: 2000 - 9000 volts  
 9060: 3000 - 9000 volts

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